

Honeywell Analytics, Inc.
405 Barclay Boulevard
Lincolnshire, Illinois 60069 USA

Tel: 847 955 8200
Toll free: 800 323 2000
Fax: 847 955 8208
detectgas@honeywell.com
www.honeywellanalytics.com

RE: New PosiChek “Payment Prior to Service” Policy in Lincolnshire, Ill.

Dear Valued Customer,

Due to overwhelming volumes in PosiChek service volumes, PosiChek units received without finalized method of payment will be returned not serviced after ten (10) business days.

The PosiChek3 and PosiChek3 USB carries a one year (12 month) warranty after its annual calibration or upgrade that undergoes a calibration. This warranty includes:

- Calibration services for 12 months
- Parts included in an upgrade
- Full mechanical systems functionality check
- Replacement or repair of components within the 12 month warranty period

Parts and Services Warranty Exclusions

PosiChek units received that have expired annual calibration date greater than 3 months past the required calibration date will be excluded from warranty parts and labor. An updated purchase order or updated credit card charge must be in place before work will be performed.

Service Notification Number

A Service Notification Number (SNN) will be issued to the PosiChek owner when method of payment is provided. A Service Notification Number may be issued in advance without method of payment; however **no work will be performed on the PosiChek unit until method of payment is complete.**

If you have any questions, please contact: AnalyticsServiceAdministration@Honeywell.com

Sincerely
Steve Bowman, PosiChek