

GENERAL STATEMENT OF LIMITED PRODUCT WARRANTY BW TECHNOLOGIES BY HONEYWELL and HONEYWELL ANALYTICS PRODUCTS

All BW Technologies and Honeywell Analytics brand products are warranted by Honeywell Analytics (herein referred to as 'HA') to be free from defects in material or workmanship under normal use. The service for the periods are defined in the table below. The standard terms and warranty conditions listed below will apply:

Device	Warranty Terms
Low-Maintenance Detectors	
BW Clip Series – single gas detectors	<p>24-month models Two years from date of activation*. Warranty is valid only if the detector is activated by the date on the package. <i>* 24-month H₂S and CO detectors are covered for up to an additional 12 months when hibernation is used, limited by a total of 24 months of detector operation.</i></p> <p>36-month models Three years from date of activation. Warranty is valid only if the detector is activated by the date on the package.</p>
GasAlertClip Extreme 2	Two years from date of activation. Warranty is valid only if the detector is activated by the date on the package.
GasAlertClip Extreme 3	Three years from date of activation. Warranty is valid only if the detector is activated by the date on the package.
BW Clip4	Two years from date of activation. Warranty is valid only if the detector is activated by the date on the package.
Single Gas Detectors	
GasAlert Extreme, ConneX1	<p>Two years from date of shipment*. Warranty service to be provided by repair unless unit is deemed not repairable. For units that are not repairable, advance or warranty replacement will be provided to the customer so that the balance of original instrument warranty is upheld. <i>* Warranty of sensors NH₃, CL₂, O₃, ETO, and CLO₂ is limited to 1 year.</i></p>
ToxiPro	<p>Two years from date of activation or two years after the "Must Be Activated By" date, whichever comes first*. Warranty service to be provided by repair unless unit is deemed not repairable. For units that are not repairable, advance or warranty replacement will be provided to the customer so that the balance of original instrument warranty is upheld. <i>* Warranty of sensors SO₂, CL₂, NH₃, NO₂, HCN, and PH₃ is limited to 1 year.</i></p>
Multi-Gas Detectors	
GasAlertMicroClip X3	<p>Three years from date of shipment. Warranty service to be provided by repair unless unit is deemed not repairable. For units that are not repairable, advance or warranty replacement will be provided to the customer so that the balance of original instrument warranty is upheld. <i>* LEL sensor warranty void if HA sensor testing deems sensor is "Poisoned" by external compounds ** GasAlertMicroClip X3 Battery is guaranteed to have 12 hour runtime during warranty period under normal operating temperature of -4°F / -20°C to 122°F / 50°C.</i></p>
GasAlertMicroClip XT, GasAlertMicroClip XL, GasAlertMax XT II, GasAlertQuattro, MultiPro, IQ Force	<p>Two years from date of shipment. Warranty service to be provided by repair unless unit is deemed not repairable. For units that are not repairable, advance or warranty replacement will be provided to the customer so that the balance of original instrument warranty is upheld. <i>* LEL sensor warranty void if HA sensor testing deems sensor is "Poisoned" by external compounds ** GasAlertMicroClip XL Battery is guaranteed to have 12 hour runtime during warranty period under normal operating temperature of -4°F / -20°C to 122°F / 50°C.</i></p>

GasAlertMicro 5, GasAlertMicro 5 IR, GasAlertMicro 5 PID	Two years from date of shipment. Two year warranty inclusive of O ₂ , H ₂ S, CO, CO+, Twin-Tox, LEL** and SO ₂ sensors, limited one year warranty on all other sensors. Warranty service to be provided by repair unless unit is deemed not repairable. For units that are not repairable, advance or warranty replacement will be provided to the customer so that the balance of original instrument warranty is upheld. ** LEL sensor warranty void if HA sensor testing deems sensor is "Poisoned" by external compounds.
PHD6	As long as the instrument is in service, excluding battery packs, chargers, sampling pumps and other components which by their design are consumed or depleted during normal operation, or which may require periodic replacement which are warranted for 1 year. Two year warranty inclusive of O ₂ , H ₂ S, CO, CO+, Twin-Tox, LEL** and SO ₂ sensors, limited one year warranty on all other sensors. Warranty service to be provided by repair unless unit is deemed not repairable. For units that are not repairable, advance or warranty replacement will be provided to the customer so that the balance of original instrument warranty is upheld. ** LEL sensor warranty void if HA sensor testing deems sensor is "Poisoned" by external compounds.
Impact / Impact Pro	Two years from date of shipment. Two year warranty inclusive of CO ₂ , %LEL**, %VOL IR sensor, limited one year warranty on all other sensors. Warranty service to be provided by repair unless unit is deemed not repairable. For units that are not repairable, advance or warranty replacement will be provided to the customer so that the balance of original instrument warranty is upheld. ** LEL sensor warranty void if HA sensor testing deems sensor is "Poisoned" by external compounds.
Automatic Calibration and Test Stations	
IntelliDoX, MicroDock II, IQ6 Dock, IQ Express Dock, Enforcer	Two years from date of shipment. Warranty service to be provided by repair unless unit is deemed not repairable. For units that are not repairable, advance or warranty replacement will be provided to the customer so that the balance of original instrument warranty is upheld.

Replacement Parts & Accessories	
Sensors	Two years from date of shipment inclusive only on O ₂ , H ₂ S, CO, CO+, Twin-Tox, LEL** and SO ₂ sensors, limited one year warranty on all other sensors*. Advance or warranty replacement will be provided to the customer so that the balance of original sensor warranty is upheld. Other exceptions: * O ₂ sensor SR-X3P (40XLL 3 year) warranty three years ** LEL sensor warranty void if HA sensor testing deems sensor is "Poisoned" by external compounds.
Impact Cartridges	Disposable & serviceable cartridges have a 1 year warranty from date of installation or 1 year from the "Install by Date" date of the cartridge, whichever comes first. 24 month 4-gas cartridges (order number 2302BCD42FCHO) is the exception which has 2 year warranty from date of installation or 2 year from the "Install by Date" date of the cartridge, whichever comes first.
Parts & Accessories	Two years from date of shipment. Warranty service to be provided by repair unless unit is deemed not repairable. For parts and accessories that are not repairable, advance or warranty replacement will be provided to the customer so that the balance of original parts and accessories warranty is upheld.
PCBs	Two years from date of shipment.* Warranty service to be provided by repair unless unit is deemed not repairable. For PCBs that are not repairable, advance or warranty replacement will be provided to the customer so that the balance of original PCBs warranty is upheld. *Warranty for GasAlertMicroClip X3 PCB is three years from date of shipment.
Calibration Gas	Warranty of gas cylinders is calculated to the last day of the calendar month of the expiration date on the cylinder. Refer to the specific mixture tolerances for minor components provided on the label of the supplied gas cylinder.

Service

Advance Replacement	Replacement with a new product for out of box failures within 75 days of original Customer purchase date. Purchase order and return of the original product is required. Charges shall apply against the Customer account, at normal purchase price, for malfunctioning parts or instruments that have been replaced and not returned to Honeywell Analytics within 30 days. Prorated warranty realized as balance of original warranty specified in warranty terms and conditions.
Warranty Replacement	Replacement with a new product for failures that are not repairable within the product warranty period. Return of the original product is required. Charges shall apply against the Customer account, at normal purchase price, for malfunctioning parts or instruments that have been replaced and not returned to Honeywell Analytics within 30 days. Pro-rata warranty realized as balance of original warranty specified in warranty terms and conditions.
Repair	Labour and part(s) replacement of defective components with new or refurbished parts and warranty realized as balance of original warranty specified in warranty terms and conditions.
Parts Replacement	Replacement of defective components with new or factory refurbished parts and warranty realized as balance of original warranty specified in warranty terms and conditions.

Warranty Conditions

Honeywell Analytics Ltd. (HA) warrants product to be free from defects in material and workmanship from the date of purchase or activation (for disposable units) for a period of two years or the operational life of the instrument (for disposable units). Warranty is valid only if the detector is activated by the date on the package. This warranty extends only to the sale of new and unused products to the original buyer. HA's warranty obligation is limited, at HA's option, to refund of the purchase price, repair, or replacement of a defective product that is returned to a HA authorized service center within the warranty period. In the event that defective product is deemed as non-repairable, advance or warranty replacement will be provided to the customer so that the balance of original instrument warranty is upheld as specified in warranty terms and conditions. In no event shall HA's liability hereunder exceed the purchase price actually paid by the buyer for the Product.

This warranty does not include:

- a) fuses, disposable batteries or the routine replacement of parts due to the normal wear and tear of the product arising from use;
- b) any product which in HA's opinion, has been misused, altered, neglected or damaged by accident or abnormal conditions of operation, handling or use to include, but not limited to;
 - LCD crushed or bleeding
 - Warping to the main PCB as a result of crushing
 - Component or board damage at a point of impact or as a result of dropping of the unit from above the stated certification height
 - Fluid ingress as a result of submergence beyond the I.P rating specification
 - Poisoning or inhibition of sensor
- c) any damage or defects attributable to repair of the product by any person other than an authorized dealer, or the installation of unapproved parts on the product; or
- d) inbound freight to designated HA Service location and outbound freight to international (non US or Canada) destination

The obligations set forth in this warranty are conditional on:

- a) proper storage, installation, calibration, use, maintenance and compliance with the product manual instructions and any other applicable recommendations of HA;
- b) the buyer promptly notifying HA of any defect and, if required, promptly making the product available for correction. No goods shall be returned to HA until receipt by the buyer of shipping instructions from HA; and,
- c) the right of HA to require that the buyer provide proof of purchase such as the original invoice, bill of sale or packing slip to establish that the product is within the warranty period.

Definition Unrepairable: Units that cannot be repaired due to non-conformance during the normal wear and tear of the product arising from use.

For parts or instruments that are returned to Honeywell Analytics where warranty claim has not been validated but deemed no fault found, the item or part will not be returned. Charges will apply against Customer account at the normal Customer purchase price for the new replacement product. Charges shall apply against the Customer account, at normal purchase price, for malfunctioning parts or instruments that have been replaced and not returned to Honeywell Analytics within 30 days.